

## 2007 Takoma Park Resident Survey Highlights, January, 2008

### Community Characteristics Ratings

- |                          |   |                                |
|--------------------------|---|--------------------------------|
| <input type="checkbox"/> | Quality of life in the City of Takoma Park:                                     | 86% rated as Excellent or Good |
| <input type="checkbox"/> | Takoma Park as a place to raise children:                                       | 79% rated as Excellent or Good |
| <input type="checkbox"/> | Openness and acceptance of the community towards people of diverse backgrounds: | 83% rated as Excellent or Good |
| <input type="checkbox"/> | Sense of community:   | 79% rated as Excellent or Good |
| <input type="checkbox"/> | Ease of travel to Takoma Park by public transit:                                | 82% rated as Excellent or Good |
| <input type="checkbox"/> | Shopping opportunities:   | 59% rated as Fair or Poor      |
| <input type="checkbox"/> | Availability of affordable housing:   | 67% rated as Fair or Poor      |

### Ratings of City Government:

- |                          |  |                                |
|--------------------------|--|--------------------------------|
| <input type="checkbox"/> | Trash collection:  | 88% rated as Excellent or Good |
| <input type="checkbox"/> | Recycling services:                                      | 80% rated as Excellent or Good |
| <input type="checkbox"/> | Takoma Park Library programs:                            | 80% rated as Excellent or Good |
| <input type="checkbox"/> | Overall quality of City services:                        | 79% rated as Excellent or Good |
| <input type="checkbox"/> | The job the City does welcoming resident involvement:    | 75% rated as Excellent or Good |
| <input type="checkbox"/> | The overall direction the City of Takoma Park is taking: | 65% rated as Excellent or Good |
| <input type="checkbox"/> | Property maintenance code enforcement:                   | 48% rated as Fair or Poor      |
| <input type="checkbox"/> | Street repairs & maintenance:                            | 55% rated as Fair or Poor      |

### City Services, City Employees & Customer Service

- |                          |                           |                                |
|--------------------------|---------------------------|--------------------------------|
| <input type="checkbox"/> | Courtesy:                 | 84% rated as Excellent or Good |
| <input type="checkbox"/> | Knowledge:                | 83% rated as Excellent or Good |
| <input type="checkbox"/> | Overall Customer Service: | 74% rated as Excellent or Good |
| <input type="checkbox"/> | Responsiveness:           | 72% rated as Excellent or Good |

### Neighborhood Concerns about Public Safety

- |                          |                      |   |
|--------------------------|----------------------|---|
| <input type="checkbox"/> | Crime:               | 62% report "Moderate," "Major" or "Extreme" Problem |
| <input type="checkbox"/> | Speeding Traffic:    | 47% report "Moderate," "Major" or "Extreme" Problem |
| <input type="checkbox"/> | Cut-through Traffic: | 41% report "Moderate," "Major" or "Extreme" Problem |

### Police Department

- |                          |   |   |
|--------------------------|---|---|
| <input type="checkbox"/> | Crime Prevention and community-oriented policing efforts: | 80% rated as "very effective or somewhat effective" |
| <input type="checkbox"/> | Quality of contact with TPPD:                             | 79% rated as Excellent or Good                      |
| <input type="checkbox"/> | Increased Police presence:                                | 44% suggested as a way to improve police services   |

### Gymnasium

Support for the Addition of a Gym to the Community Center: 83% Strongly Support or Somewhat Support; 17% Somewhat Oppose or Strongly Oppose.

[www.takomaparkmd.gov/survey](http://www.takomaparkmd.gov/survey) for complete report

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